


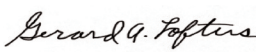
QUALITY POLICY


Quest Specialty Chemicals is committed to customer satisfaction.

Quest Specialty Chemicals, Inc. (Quest) and its business units will earn customer satisfaction by providing products, services and business relationships of the highest value. In order to achieve this goal, we will:

- Establish and meet customer requirements in order to assure customer satisfaction.
- Monitor customer response and continually strive to improve performance through responsiveness to our customers' concerns and needs.
- Comply with appropriate legal, regulatory and industry standards.
- Be stewards of our products in both formulation and application.
- Provide the appropriate resources needed to achieve quality goals.
- Provide training to all employees to understand and implement quality objectives.
- Continuously improve processes and products.
- Emphasize prevention of defects to achieve quality goals.
- Measure our products and processes against quality objectives to evaluate performance.


 Frederick A. Quinn
 Chief Executive Officer
 Quest Specialty Chemicals


 Gerry A. Loftus
 Chief Operating Officer
 Quest Specialty Chemicals


 W. Pete Smith
 Vice President, Operations
 Quest Specialty Chemicals

